tiaki scribe
Powered by Whio

Your midwife may use **Tiaki Scribe**, a secure tool that helps with notetaking during your visits. This tool allows your midwife to focus on you and your whānau, while still keeping accurate records of your care.

How Tiaki Scribe works

- With your consent, your midwife will record your consultation using their secure device (usually a phone).
- The recording is stored temporarily on the midwife's device and on a secure server based in New Zealand.
- After the midwife stops the recording, it is turned into written text (a transcript).
- Tiaki Scribe then creates a summary of the visit using the correct and approved clinical template.
- The recording is automatically deleted as soon as the transcription is complete.
- The transcript is deleted once the summary is reviewed and approved by your midwife.

Privacy and data security

- Tiaki Scribe keeps your information safe. Everything is designed, built, and stored right here in Aotearoa – nothing leaves New Zealand
- No recordings or transcripts are kept beyond what is needed to create your summary.
- Your midwife checks and approves every summary before it is added to your record.
- Your midwife remains fully responsible for the accuracy of your notes.
- You are welcome to ask for a copy of your notes at any time. If something doesn't look right, please talk with your midwife.

What this means for you

- Your midwife will spend less time typing notes and more time focusing on you.
- Your care records will be completed more quickly and accurately.
- You are always in control – your midwife will ask for your consent before recording.
- You can say no at any time, and your care will not be affected.

Questions?

If you have any concerns or would like more information, please ask your midwife.